

Primary Eyecare Group, P.C. / Nondiscrimination Statement

Primary Eyecare Group, P.C., understands that discrimination is against the law and complies with all applicable Federal and State civil rights laws. Specifically, we do not discriminate on the basis of race, color, national origin, age, disability or sex. We do not exclude patients or treat them any differently based on any of these factors.

When necessary and free of charge to the patient, Primary Eyecare Group, P.C.:

- Provides aides and services to patients with disabilities when necessary to effectively communicate with them
- Provides qualified sign language interpreters for hearing impaired patients
- Provides Language services to those patients who cannot effectively communicate in English. This may include qualified interpreters or written information.

If you believe Primary Eyecare Group, P.C. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you may file a grievance with:

Laura Woody

Primary Eyecare Group, P.C.

205 Ward Circle

Brentwood, TN 37027

Phone #: 615-373-0080 Fax #: 615-373-2848

lwoody@primaryeyecare.com

You may file your grievance in person, by mail, fax, or email. If you need assistance filing a grievance, Laura Woody is available to assist you.

You may also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights two ways:

1. Electronically through the office of Civil Rights Complaint Portal:

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

2. By mail or phone at:

US Department of Health and Human Services

200 Independence Avenue SW Room 509F, HHH Building

Washington, DC 20201 1-800-368-1019 1/800-537-7697 (TDD)

<http://www.hhs.gov/ocr/office/file/index.html>